



QUAIL VALLEY GOLF CLUB

April 29, 2020

Dear Valued Customer,

Quail Valley Golf Club is Open for Golfers Starting May 1, 2020.

Since Governor Wolf made his announcement on Monday, we have been formulating common sense solutions that adhere to guidelines set forth by the state of Pennsylvania and best CDC practices. Our goal is to be a leader in the golf industry and our community by maintaining a safe and healthy environment for our customers as well as our employees. We welcome all golfers that are feeling well and are symptom free. However, if you are not feeling well or have any concerns, please stay home.

Tee Times:

- We are increasing our tee time intervals from 8 minutes to 14 minutes.
- Golf carts are single occupant only. With single player riding restrictions, there is a chance that golf carts may not be available right at your preferred tee time. We will get the carts sanitized, washed and available as soon as they come in.
- Walking is permitted and encouraged.
- Reservations of less than 4 may be paired to fill out the foursome.
- Pace of Play: Based on data from public courses in states that are already utilizing single rider rules, average pace of play for 18 holes has been about 3 1/2 hours. In order for this system to work and carts to be turned over in a timely manner, we expect groups to be able to play in under 4 hours.

Check In:

- We prefer that you arrive no more than 15 minutes early for your tee time unless you plan on hitting balls at the range. Please do not put your bag on a cart until you have checked in at the proshop.
- In order to enter the building, per Pennsylvania State regulations, you must use a face mask that covers the mouth and nose. This is mandatory.

- There is a maximum of 4 customers allowed in the proshop at any time. Please do not congregate in or around the clubhouse. Please observe social distancing guidelines of 6 feet.
- Please check in and pay for your round. We accept cash or credit cards. If paying with cash, exact amount is appreciated. If you want a scorecard and pencil, please ask the attendant in the proshop.
- After checking in, please exit the proshop and place your bag on your assigned cart. Carts will be sanitized and washed by our staff. We recommend bringing your own sanitizer, wipes, masks or any other PPE you feel is necessary.

Course Guidelines

- If you plan on using the range, take your balls and proceed directly to the range. Otherwise take your cart to the staging area, being careful to distance yourself from others. You may then walk the short distance to the putting green. We want to avoid congestion around the putting green.
- Our putting green and range will be open. Social distancing should be pretty easy to follow on the range as there shouldn't be anybody within 6' while you are swinging the club, hitting balls. The putting green is a more confined area but with a little common sense, golfers should still be able to maintain 6' social distancing. Limit the number of people putting to the same hole to 1 player. Avoid crowding by placing a tee in the putting green and putt to that as opposed to a hole.
- On course, there will be no ball washers, rakes for the bunkers, or water coolers. Flags are to remain in the hole at all times and should not be touched. We will have a foam insert that will allow the ball to go in the hole, yet be easily retrieved without touching the pin or cup. We feel that this is a safe solution while still preserving some integrity to the game.
- Since there are no rakes in the bunkers, please try and smooth the sand with your feet once you have played.
- There will be no on course bathrooms.
- After the round, please park carts by the cart return sign. Please remove all of your trash and place in the nearest trash can. Then unload your bag and gear and take them to your cart. If we are short on carts, please do not take your cart to your car to unload. This will help speed up the turnover time for carts.

Food and Beverage Service

- Food and beverage service will be TO GO only. You will be able to get food and drink before, during and after your round. We will have a limited food menu to reduce the serving time. Once you have received and paid for your order, please

leave the grill immediately. Do not eat or drink anything before exiting the building.

- Customers will be limited to 4 people inside the grill at one time. Please adhere to the 6' social distancing rules. Masks must be worn when entering the building, this includes food and beverage services.

We are in new and uncharted territory. As we go forward, we may find that some of these policy's need to be modified. With a little common sense and strict adherence to the 6' social distancing, golf can continue to be a safe and effective source of exercise and stress relief in an outside environment. Health officials have long touted the advantages of sunlight and being outdoors to help mitigate the risk of viruses. However, there are still people that do not agree that this is a safe course of action. These people have taken to social media with pictures and video's and shut down courses in other states. Do not let that happen to us or any other golf course you may play. Simply adhere to the 6' social distancing and golf will continue to be a preferred option.

A handwritten signature in blue ink, appearing to read 'S. Keller', with a stylized flourish at the end.

Scott L. Keller
Owner/General Manager